



AUC

Alberta Utilities Commission



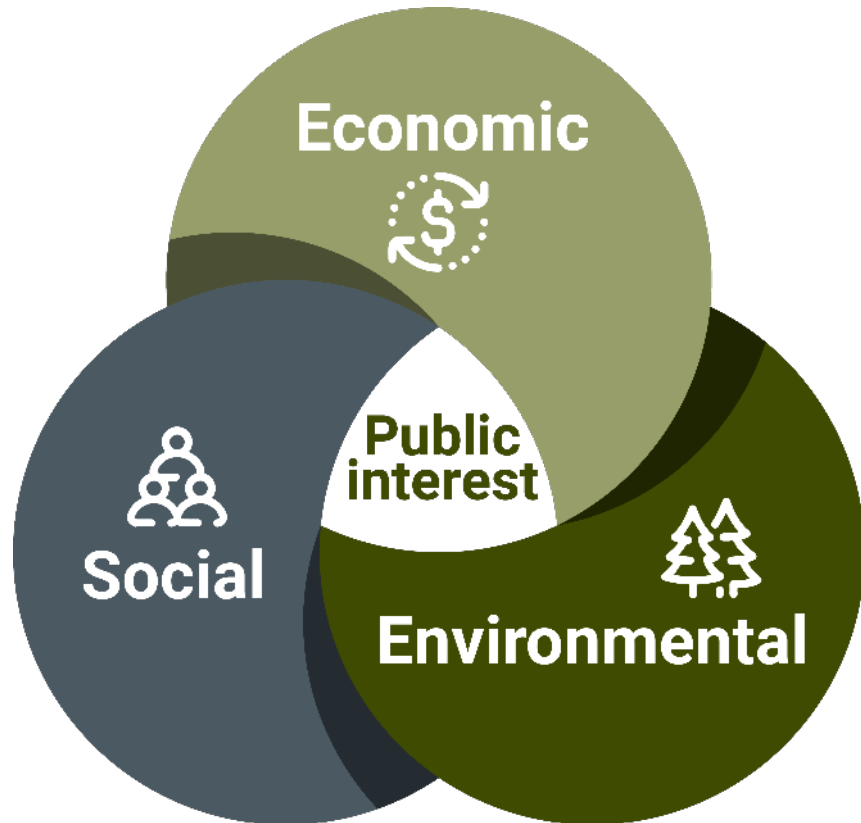
The AUC's efficiency and red tape reduction focus

CAMPUT Conference – Regulatory Efficiency: Initiatives that Make a Difference



May 7, 2024

Presenters and the materials in this presentation do not speak on behalf of AUC Commission members. Commission members' views are expressed on the public record through AUC decisions.



Our mission

- The AUC is a trusted leader that delivers innovative and efficient regulatory solutions for Alberta.
- As Alberta's independent utilities regulator, the AUC is granted authority through the *Alberta Utilities Commission Act* and other pieces of legislation to make decisions in the public interest to protect social, economic and environmental interests of Alberta.

Commitment to efficiency



We prioritize activities to reduce or remove regulatory requirements that have become burdensome, while ensuring continued adjudicative fairness.



We ensure regulatory processes are clear, timely and appropriate and that the public interest is protected.



We have successfully reduced regulatory timelines by 31.6 per cent through implementing assertive case management, application streamlining and negotiated settlement initiatives.* We successfully reduced red tape – mandatory requirements in AUC rules – by 48.2 percent from 2020-2022.

*As of January 31, 2024 when compared to benchmarks set in 2020.

The AUC red tape reduction journey – Key criteria for success



- **The “before” and the “after”**
 - Setting clear objectives
 - Recording and tracking metrics



- **Where do you start?**
 - Identifying low-hanging fruit
 - Listen to / Communicate with stakeholders



- **Challenges along the way**
 - External and Internal cohorts
 - Culture vs. Strategy
 - Intent & Alignment



- **Continuous improvement loops**



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Thank you



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